



LANDBANK

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SUPPLEMENTAL/BID BULLETIN NO. 2
For LBP-HOBAC-ITB-GS-20230529-01

PROJECT : **Three (3) Years Subscription for Standard Application Programming Interface (API) Management Platform**

IMPLEMENTOR : **HOBAC Secretariat Unit**

DATE : **June 30, 2023**

This Supplemental/Bid Bulletin is issued to modify, amend and/or clarify certain items in the Bid Documents. This shall form an integral part of the Bid Documents.

Modifications, amendments and/or clarifications:

- 1) The bidder/s are encouraged to use the Bid Securing Declaration as Bid Security.
- 2) Terms of Reference (Annexes D-1 to D-7), Special Conditions of Contract (Clause 2.2), Technical Specifications (Section VII), Agreement, Omnibus Sworn Statement (Form No. 6), Secretary's Certificate (Form No. 7) and Checklist of Bidding Documents (Item No. 2 of Technical Eligibility Documents, Item Nos. 12 & 13 of Technical Documents, Item No. 14 of Other Documents to Support Compliance with Technical Specifications and Item Nos. 25 & 26 of Post-Qualification Documents/Requirements) have been revised. Please see attached revised Annexes D-1 to D-7 and specific sections of the Bidding Documents.
- 3) Responses to bidder's queries/clarifications per Annexes H-1 to H-6.
- 4) The submission and opening of bids is re-scheduled on **July 7, 2023** at 10:00 A.M. through videoconferencing using Microsoft (MS) Teams.


ATTY. HONORIO T. DIAZ, JR.
Head, HOBAC Secretariat Unit

Terms of Reference
Three Years Subscription for Standard API Management Platform

General Requirements	Compliance
The API Management Platform must be built around three foundational beliefs, namely: 1) APIs are absolutely necessary to deliver better digital experiences to customers, employees and business partners 2) APIs should be viewed as a way to turn a company's technical intellectual property into digital products that can be monetized to create new channels of revenue 3) APIs are an inescapable prerequisite for any organization that wishes to take full advantage of the benefits that cloud based technologies have to offer.	
The proposed API Management Platform should be at least 10 years in the market. The products should be a Gartner and Forrester leader in API Full Cycle Management report, must be able to submit a reference document from Gartner and Forrester.	
The proposed API Management Platform product must have a customer based from Fortune Global 500 companies, with the following industries: 1. Retailers 2. Healthcares 3. Financial Services Companies 4. Telecom Providers 5. Media Companies Must be supported with the customer list that belongs to the Fortune Global 500 companies.	
The API Platform company must have thought leadership contribution in API space. Must be able to provide sample writeups from know publications like Wired, TechCrunch, Huffington Post, CIO and Harvard Business Review	
The API Platform company must have use case and customer testimonials. Must provide refrence link.	
Architecture	
The proposed API Management Gateway must support SaaS, customer-managed, and hybrid deployments.	
The API Management Gateway Platform architecture should support multi-tenancy.	
The API Management Gateway Platform should be able to support multiple teams working independently with runtime isolation.	
The API Management Gateway Platform should support a multi-region, multi-data center deployment to ensure the highest level of availability and distribution.	
The API Management Gateway Platform should be able to support flexible scaling for additional capacity requirements.	
The API Management Gateway Platform must provide a centralized interface for managing multiple data center deployments.	
The API Management Gateway Platform must support zero downtime patching and updates.	
The API Management Gateway Platform should be able to do intelligent traffic routing to give users the closest point of presence over wide geographical areas	
The API Management Gateway Platform should have the ability to start out as a SaaS (Public Cloud) version and later migrate to the hybrid version (and vice versa).	
Gateway	
The API Management Gateway Platform should support a minimum of 180M API Calls Per Year	
The API Management Gateway Platform should support OpenAPI to design APIs and generate documentation	

The API Management Gateway Platform should support rapid prototyping of mock APIs	
The API Management Gateway Platform should be able to help create uniform, consistent, well-formed APIs, even if the underlying backend systems were not built that way.	
The API Management Gateway Platform should be able to enforce behavior for all APIs exposed by the system	
The API Management Gateway Platform should be able to support automated deployments of assets for the development lifecycle (CI/CD pipeline)	
The API Management Gateway Platform should be able to reference existing assets such as encryption libraries, schema validation tools, data validation libraries, etc.	
The API Management Gateway Platform should be able to support threat detection by detecting fraudulent data injections at the API level	
The API Management Gateway Platform should be able to protect from traffic spikes.	
The API Management Gateway Platform should be able to manage API consumptions through quotas.	
The API Management Gateway Platform must be able to support synchronization of quotas across multi-region deployments.	
The API Management Gateway Platform should be able to support publishing services in various formats - like SOAP, REST (JSON, XML, and other), OData - as APIs.	
The API Management Gateway Platform must be able to support API virtualization and mashups	
The API Management Gateway Platform must be able to support standard transformations like XML to JSON, JSON to XML, SOAP to REST, REST to SOAP.	
The API Management Gateway Platform should be able to support proxy compression	
The API Management Gateway Platform must support both API Proxies - HTTP & HTTPS	
The API Management Gateway Platform must support streaming connections	
The API Management Gateway Platform must be able to support debugging tool like show a "before" and "after" of each policy during replay. Also must be able to perform debugging in an off-line mode to minimize any overhead to the runtime API traffic	
Must be able to support API versioning	
Must be able to support all policies and system configurations stored using standards based formats. The policies must be easily migrated/promoted	
Must be able to support caching	
The API Management Gateway Platform cache can be manipulated programmatically	
The API Management Gateway Platform must be able to support a multi-level cache model	
The API Management Gateway Platform must support caching based on payload information and HTTP headers	
The built in API proxy must have rate limiting, quotas, and spike arrests capability features.	
The API mediation behavior must be able to change dynamically based upon factors such as user credentials, location, device type, or even external factors, or combinations of all of these	
The API Management Gateway Platform proxy must be able to support dynamic routing (orchestration—or intelligent routing to a second system based upon the response from a first system)	
The API Management Gateway Platform must support extensions using common languages like Java, Python, or JavaScript	
The API Management Gateway Platform must be able to host and run unmodified Node.js applications in order to implement custom APIs without the need for a separate application server.	

The API Management Gateway Platform must have wizards to generate APIs from OpenAPI (formerly Swagger), SOAP services, and other backend services	
The API Management Gateway Platform must provide flexibility to extend the functionality and implement attribute specific runtime enforcements for API	
The API Management Gateway Platform must support API Lifecycle governance	
The API Management Gateway Platform must be able to publish APIs for external and internal consumers.	
The API Management Gateway Platform must be able to manage API visibility and restrict access to consumers.	
The API Management Gateway Platform must have the ability for an API to call another managed API endpoint out of the box, without incurring network penalties	
The API Management Gateway Platform must support a common error handling pattern	
The API Management Gateway Platform must support reusable 'shared flows', a functionality or set of policies which can be centrally managed and incorporated into multiple API proxies.	
The API Management Gateway Platform must supports 'flow hooks', a functionality or set of policies which can be applied at an environment level and will be applicable to all the API proxies in a given environment.	
The API Management Gateway Platform must provides out-of-the-box policies for message transformation such as JSON to XML, XML to JSON, message validation, XSLT, and retrieve values from request header body.	
The API Management Gateway Platform must support data masking / data hiding for at-rest encryption at the organization, environment, and API levels	
Analytics and Monitoring	
The API Management Gateway Platform must be able to provide out-of-the-box analytics reports	
The API Management Gateway Platform must support in the UI the drill down on each of the charts	
The API Management Gateway Platform must be able to provide provide easy-to-use custom reporting capabilities over multiple dimensions and filters	
The API Management Gateway Platform must be able to support geo-location maps of API calls	
The API Management Gateway Platform must be support asynchronous data analytics collection (so as not to impede runtime traffic)	
The API Management Gateway Platform must be able to provide an API for easy access and export once the data analytics is collected	
The API Management Gateway Platform can be used to provide business level visibility	
The API Management Gateway Platform must be able to provide different level of operational visibility	
The API Management Gateway Platform must be able to provide tools that are out of the box to do various kinds of trend analysis and inspection of anomalies	
The API Management Gateway Platform must be able to allow allow customers to create reports on-demand	
The API Management Gateway Platform must be able to provide service performance monitoring, reporting, and analysis	
The API Management Gateway Platform must be able to capture the payload data which can be used for reporting	
The API Management Gateway Platform must be able to provide end-to-end visibility by supporting the creation or injection of a transaction tracing identifier	
The API Management Gateway Platform must be able to provide application usage visibility and trending performance statistics	
The API Management Gateway Platform must be able to support billing based on a period of time and/or aggregate transactions for each developer/application.	
The API Management Gateway Platform must be able to provide performance management data with counters per application type and per API message type	

The API Management Gateway Platform must be able to provide the ability to easily integrate analytic data with other systems, for instance through API calls	
The API Management Gateway Platform billing and developer usage data must be available via an API to allow an easy integration with existing systems	
The API Management Gateway Platform must be able to include the ability to detect anomalous behavior in API traffic, and to alert operators when such anomalies occur	
<p>The API Management Gateway Platform must be able to support Proactive Risk Management</p> <ul style="list-style-type: none"> - Maintain peak performance and availability with instant visibility into the health and performance of the APIs. - Determine the APIs that are performing well or poorly and which developers are delivering the highest value traffic. 	
Security	
The API Management Gateway Platform must be able to support single-sign on for Administrators and Operators of the product	
The API Management Gateway Platform must be able to support single-sign on for visitors to the Developer Portal for API Consumer Developers.	
The API Management Gateway Platform must be able to support single-sign on for Users of the APIs managed by the product	
<p>The API Management Gateway Platform must support the following standard industry security certifications;</p> <p>For Internal Process</p> <p>ISO</p> <p>CSA</p> <p>COBIT</p> <p>For Security Groups</p> <p>SANS</p> <p>CSA</p> <p>OWASP</p> <p>For Industry Standard Certifications</p> <p>PCI-DSS</p> <p>SOC 2 Type 1</p> <p>SOC 2 Type 2</p> <p>HIPAA</p> <p>HITRUST CSF v9.2</p> <p>ISO 27001</p>	
The API Management Gateway Platform must support open standards such as OpenID Connect to delegate authentication and authorization capabilities to external Identity Providers	
The API Management Gateway Platform must support OAuth.	
The API Management Gateway Platform must support connecting to Active Directory to verify credentials and retrieve Group membership	
The API Management Gateway Platform must support both secure channels and secure payloads	
The API Management Gateway Platform must have support for CORS	
The API Management Gateway Platform must be able to protect against XML or JSON attacks	
The API Management Gateway Platform must be able to support the verification of HMACs or signatures on payloads or headers.	
The API Management Gateway Platform must be able to extended to support custom/proprietary security mechanisms	
The API Management Gateway Platform must be able to be secured at the operation level	

The API Management Gateway Platform must be able to enforce time-relative authorization.	
The API Management Gateway Platform must be able to expose APIs that bridge security protocols.	
The API Management Gateway Platform must include a secure, encrypted store. It should be able to connect to a secure Key Manager for cryptographic operations	
The API Management Gateway Platform must be able to report on the security stance of all APIs managed within, to understand compliance with corporate security standards	
The API Management Gateway Platform must be able to mitigate sophisticated bot and malicious client attacks	
The API Management Gateway SaaS Platform must be PCI DSS certified.	
The API Management Gateway SaaS Platform must support the delivery of HIPAA compliant services	
The API Management Gateway SaaS Cloud Platform must be a HITRUST certified.	
The API Management Gateway Platform must be able to support tighter controls on user onboarding/offboarding and user authentication through SAML single sign-on (SSO) options for user authentication	
The API Management Gateway Platform must be able to enforce consistent security best practices and governance policies across all APIs. Protect the data at rest against OWASP threats with OAuth 2.0, SAML, two-way TLS, and encryption	
The API Management Gateway Platform must be capable of full OWASP Protection - A client sends malformed API requests to the backend systems unintentionally and/or maliciously. The Open Web Application Security Project (OWASP) is an open community dedicated to enabling organizations to develop, purchase, and maintain applications and APIs that can be trusted. Platform should be secured to answer to the Top 10 OWASP Security Threats.	
The The API Management Gateway Platform must be able to secure data in transit: Data confidentiality is a huge concern for data in transit starting from the End-user all the way till the request hits the APIs and then backend services. The platform should provide OOTB support for TLS at northbound as well as southbound.	
The API Management Gateway SaaS Platform provided must be third-party audited, compliant, and certified for ISO 27001, PCI DSS, and SOC2.	
Developer Portal	
The API Management Gateway Platform Portal must be deployed as part of a hosted cloud-based solution as well as completely on-premises.	
The API Management Gateway Platform Portal must provide interactive documentation to allow API consumers to easily try out published APIs.	
The API Management Gateway Platform Portal Registration Form must be customizable	
The API Management Gateway Platform Portal must be able to leverage standard CMS technologies to ensure easy to find skill sets and pre-existing modules	
The API Management Gateway Platform Portal tool must support the ability to revoke or suspend developer keys	
The API Management Gateway Platform Portal Tool must be able to support a delegation model which allows enterprises to let their partners manage their own pool of developers and their access to the enterprise's APIs	
The API Management Gateway Platform Developer Portal must be able to support integration with existing Identity Providers	
The API Management Gateway Platform must be able to support monetization.	
Microservices	
The API Management Gateway Platform capabilities must be used to manage the consumption of a microservice	
The API Management Gateway Platform must be able to manage multiple microservices, each built in a different language	

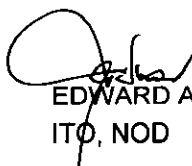
The API Management Gateway Platform must be able to act as a facade or lightweight composition layer, composing multiple microservices, each possibly built in a different language, into a single exposed service	
The API Management Gateway Platform must be able to manage multiple microservices alongside legacy services, each built in different languages	
The API Management Gateway Platform proxies must be built and deployed independently of other API proxies	
The API Management Gateway Platform must be able to support a hybrid model for all of the inter-process communication within an internal microservice mesh	
The API Management Gateway Platform must be able to be used in combination with an existing microservices stack	
The API Management Gateway Platform management layer must be scaled at the same rate as the underlying microservices layer	
The API Management Gateway Platform must be able to provide security policies for microservices	
The API Management Gateway Platform must be able to provide analytics capability for microservices	
Governance and SDLC	
The API Management Gateway Platform must be able to support continuous integration and continuous delivery (CI/CD)	
The API Management Gateway Platform must be able to support API's being promoted from development all the way to production and how does the system help	
The API Management Gateway Platform must be able to support decentralized governance of independent API teams within an organization	
The API Management Gateway Platform must be able to enforce behavior for all APIs exposed by the system	
The API Management Gateway Platform must be able to support role based access controls to ensure different members of the API team can perform their roles effectively without affecting other teams	
The API Management Gateway Platform must be able to provide secure audit trail to record what changes were made, by whom, and when, for production systems	
The API Management Gateway Platform must be able to include a message logging capabilities	
The API Management Gateway Platform must be able to generate reports on security policies that it enforces across APIs	
The API Management Gateway Platform must be able to allow an administrator to view summaries of activity by other administrators or operators on the system	
Training and Support	
The API Management Gateway Platform SaaS provider (manufacturer) must be able to provide 24x7 support	
The API Management Gateway Platform SaaS provider (manufacturer) must be able to provide detailed Maintenance Schedule	
The API Management Gateway Platform SaaS provider (manufacturer) must be able to provide free training for architecture, development, and operations on its website	
The API Management Gateway Platform SaaS provider (manufacturer) must be able to provide online tutorials to help us learn your product	
The API Management Gateway Platform SaaS provider (manufacturer) must have a USER community that can be leveraged to gain first-hand insights, experiences and guidance on using the product	
The API management platform should adhere to the following target response time SLAs: >> P1 issue: 1 hour >> P2 issue: 8 hours >> P3 & P4 issue: 24 hours	

Vendor Requirements	
The vendor must have at least ten (10) years of existence in the IT Industry. Notarized certification with reference to documents from the Securities and Exchange Commission as proof that the bidder has at least ten (10) years of existence in the IT industry.	
The vendor must be an authorized reseller of the brand being offered. Manufacturer's authorization or equivalent document confirming that the bidder is authorized to provide the brand being offered, including any warranty obligations and after sales support as may be required.	
The vendor must have deployed / implemented a managed cloud solution at scale and was recognized by a global market insight company. Must provide proof of award.	
The vendor must have at least five (5) local Information Technology (IT) support engineers to support the installations, configurations and 24x7 uptime services within the warranty period. Must submit Certificate of Employment and Resume/Curriculum Vitae and Training/Seminar Certificates showing at least five (5) years work experience in handling API or Microservices implementation.	
The vendor must have a dedicated Project Manager (PM) to oversee the project. Certificate of Employment and Resume/Curriculum Vitae of the dedicated PM must be provided, showing at least five (5) years work experience and handled at least one (1) Commercial or Universal bank and one (1) non-bank client.	
The vendor must have a local helpdesk to provide 24x7 technical assistance. Must provide detailed escalation procedure and support including contract number and email addresses.	
The supplier must submit list with Certificate of Satisfactory Performance from at least two (2) installed base of the Cloud or API/API Security or Microservices wherein one (1) is a Universal or Commercial Philippine Bank, with client name, contact person, address, telephone number and email address.	
The winning bidder must comply with the requirements in relation to Third Party/Vendor Assessment conducted by the Bank (e.g. BSP, Third Party Auditor, etc.) Must submit [e.g. Latest Financial Statement (FS), Business Continuity Plan (BCP) that are related to the Bank, and List of Updated Technical Support (include name, contact numbers and email address), etc]	
Payment shall be made through direct credit to the vendor's deposit account with LANDBANK. The vendor is required to maintain a deposit account with LANDBANK's Cash Department or any of its Branches. The following documentary requirements for payment shall be submitted by the vendor: • Sales Invoice / Billing Statement / Statement of Account • Delivery Receipt with printed name and signature of LANDBANK employee who received the delivery and actual date of receipt of items	
Delivery	
Delivery of the License Subscription in LBP Head Office upon receipt of NTP: With in 14 calendar days	
Installation and configuration will start 7 calendar days after delivery and will end 150 calendar days after.	

Prepared by:

Checked by:

Approved by:


EDWARD A. JUAN
ITO, NOD

ARCHIEVAL B. TOLENTINO
ITM, NOD


ENRIQUE L. SAZON, JR
VP, NOD

Special Conditions of Contract

SCC Clause									
1	<p>Delivery and Documents –</p> <p>The procurement of Three (3) Years Subscription for Standard Application Programming Interface (API) Management Platform was acquired through public bidding with approved Purchase Order No. _____ dated _____, with the Notice of Award and Notice to Proceed issued by LANDBANK's authorized signatory.</p> <p>For purposes of the Contract, "EXW," "FOB," "FCA," "CIF," "CIP," "DDP" and other trade terms used to describe the obligations of the parties shall have the meanings assigned to them by the current edition of INCOTERMS published by the International Chamber of Commerce, Paris. The Delivery terms of this Contract shall be as follows:</p> <p><i>For Goods supplied from abroad:</i> The delivery terms applicable to the Contract are DDP delivered in the address/es indicated in Section VI. Schedule of Requirements. In accordance with INCOTERMS.</p> <p><i>For Goods supplied from within the Philippines:</i> The delivery terms applicable to this Contract are delivered in the address/es indicated in Section VI. Schedule of Requirements. Risk and title will pass from the Supplier to the Procuring Entity upon receipt and final acceptance of the Goods at their final destination.</p> <p>Delivery of the Goods shall be made by the Supplier in accordance with the terms specified in Section VI (Schedule of Requirements).</p> <p>For purposes of this Clause the Procuring Entity's Representative/s at the Project Site/s is/are indicated in Section VI. Schedule of Requirements.</p> <p>The supplier shall provide the following items:</p> <table><tr><th>Description</th><th>Quantity</th></tr><tr><td>Three (3) Years Subscription for Standard Application Programming Interface (API) Management Platform</td><td>1 lot</td></tr><tr><td>Professional Services – 4 months</td><td>1 lot</td></tr><tr><td>3 Years Maintenance Support Services: Level 1 Support Level 2 Support</td><td>1 lot</td></tr></table>	Description	Quantity	Three (3) Years Subscription for Standard Application Programming Interface (API) Management Platform	1 lot	Professional Services – 4 months	1 lot	3 Years Maintenance Support Services: Level 1 Support Level 2 Support	1 lot
Description	Quantity								
Three (3) Years Subscription for Standard Application Programming Interface (API) Management Platform	1 lot								
Professional Services – 4 months	1 lot								
3 Years Maintenance Support Services: Level 1 Support Level 2 Support	1 lot								

Incidental Services –

The Supplier is required to provide all of the following services, including additional services, if any, specified in Section VI. Schedule of Requirements:

- a. Performance or supervision of on-site assembly and/or start-up of the supplied Goods;
- b. Furnishing of tools required for assembly and/or maintenance of the supplied Goods;
- c. Furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied Goods;
- d. Performance or supervision or maintenance and/or repair of the supplied Goods, for a period of time agreed by the parties, provided that this service shall not relieve the Supplier of any warranty obligations under this Contract; and
- e. Training of the Procuring Entity's personnel, at the Supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied Goods.

The Contract price for the Goods shall include the prices charged by the Supplier for incidental services and shall not exceed the prevailing rates charged to other parties by the Supplier for similar services.

Transportation –

Where the Supplier is required under Contract to deliver the Goods CIF, CIP, or DDP, transport of the Goods to the port of destination or such other named place of destination in the Philippines, as shall be specified in this Contract, shall be arranged and paid for by the Supplier, and the cost thereof shall be included in the Contract Price.

Where the Supplier is required under this Contract to transport the Goods to a specified place of destination within the Philippines, defined as the Project Site, transport to such place of destination in the Philippines, including insurance and storage, as shall be specified in this Contract, shall be arranged by the Supplier, and related costs shall be included in the contract price.

Where the Supplier is required under Contract to deliver the Goods CIF, CIP or DDP, Goods are to be transported on carriers of Philippine registry. In the event that no carrier of Philippine registry is available, Goods may be shipped by a carrier which is not of Philippine registry provided that the Supplier obtains and presents to the Procuring Entity certification to this effect from the nearest Philippine consulate to the port of dispatch. In the event that carriers of Philippine registry are available

	<p>but their schedule delays the Supplier in its performance of this Contract the period from when the Goods were first ready for shipment and the actual date of shipment the period of delay will be considered force majeure.</p> <p>The Procuring Entity accepts no liability for the damage of Goods during transit other than those prescribed by INCOTERMS for DDP deliveries. In the case of Goods supplied from within the Philippines or supplied by domestic Suppliers risk and title will not be deemed to have passed to the Procuring Entity until their receipt and final acceptance at the final destination.</p> <p>Intellectual Property Rights –</p> <p>The Supplier shall indemnify the Procuring Entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the Goods or any part thereof.</p>
2.2	<p>Pursuant to Malacañang Executive Order No. 170 (Re: Adoption of Digital Payments for Government Disbursements and Collections) issued on 12 May 2022, directing all government agencies to utilize safe and efficient digital disbursement in the payment of goods, services and other disbursements, all payments for this Contract shall be through direct credit to the supplier's deposit account with LANDBANK. Thus, the supplier shall maintain a deposit account with any LANDBANK Branch where the proceeds of its billings under this Contract shall be credited.</p> <p>The following documentary requirements for payment shall be submitted:</p> <ul style="list-style-type: none"> • Sales Invoice/Billing Statement/Statement of Account. • Delivery Receipt with printed name and signature of LANDBANK employee who received the delivery and actual date of receipt of items. <p>The Supplier shall be paid within sixty (60) calendar days after submission of sales invoice or claim and complete documentary requirements.</p> <p>Payment shall be through direct credit to the winning bidder's deposit account with LANDBANK. The winning bidder is required to maintain a deposit account with LANDBANK's Cash Department or any of its Branches.</p>
4	Maintain the GCC Clause.
5	Maintain the GCC Clause.
6	Maintain the GCC Clause.

Section VII. Technical Specifications

Technical Specifications

Specifications	Statement of Compliance Bidders must state below either “Comply” or “Not Comply” against each of the individual parameters of each Specification preferably stating the corresponding performance parameter of the product offered. Statements of “Comply” or “Not Comply” must be supported by evidence in a Bidders Bid and cross-referenced to that evidence. Evidence shall be in the form of manufacturer’s un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data etc., as appropriate. A statement that is not supported by evidence or is subsequently found to be contradicted by the evidence presented will render the Bid under evaluation liable for rejection. A statement either in the Bidders statement of compliance or the supporting evidence that is found to be false either during Bid evaluation, post-qualification or the execution of the Contract may be regarded as fraudulent and render the Bidder or supplier liable for prosecution subject to the applicable laws and issuances.
<p>Three (3) Years Subscription for Standard Application Programming Interface (API) Management Platform</p> <ol style="list-style-type: none">1. Minimum technical specifications and other requirements per attached Revised Annexes D-1 to D-7.2. The documentary requirements enumerated in Vendor Requirements, Revised Annex D-7 of the Terms of Reference shall be submitted in support of the compliance of the Bid to the technical specifications and other requirements. <p>Non-submission of the above documents may result in the post-disqualification of the bidder.</p>	<p>Please state here either “Comply” or “Not Comply”</p>

Conforme:

Name of Bidder

Signature over Printed Name of
Authorized Representative

Position

AGREEMENT
(For Competitive Bidding)

KNOW ALL MEN BY THESE PRESENTS:

This **Agreement** for the acquisition of _____ for
LANDBANK [Name of Department], made and executed by and between:

LAND BANK OF THE PHILIPPINES (LANDBANK), a government banking/financial institution created and existing under and by virtue of the provision of Republic Act No. 3844, as amended, with Head Office address at LANDBANK Plaza Building, No. 1598 M.H. Del Pilar corner Dr. J. Quintos Streets, Malate, Manila, represented in this act by **[NAME OF AUTHORIZED REPRESENTATIVE]**, **[Designation-Name of unit being supervised or managed]** per [Board Resolution No. _____ or Secretary's Certificate dated _____ -*Note: Choose the appropriate document*], hereinafter called the "Procuring Entity";

– and –

[NAME OF SUPPLIER or CONTRACTOR or CONSULTANT-*Note: Choose what is applicable*], a domestic corporation duly organized and existing under and by virtue of the laws of the Republic of the Philippines, with office address at _____, represented in this act by **[NAME OF AUTHORIZED REPRESENTATIVE]**, **[Designation-Name of unit being supervised or managed]** per [Board Resolution No. _____ or Secretary's Certificate dated _____ -*Note: Choose the appropriate document*], hereinafter called the "[Supplier or Contractor or Consultant- *Note: Choose what is applicable*]"

WHEREAS, the Procuring Entity invited Bids and procured through Competitive Bidding [certain goods and ancillary services or construction or renovation or professional consulting services-*Note: Choose the appropriate item or project*], viz., the _____ for LANDBANK [Name of Department], and has accepted a Bid by the [Supplier or Contractor or Consultant-*Note: Choose what is applicable*] for the [supply of these goods and/or services or execution and completion of such Works-*Note: Choose what is applicable*] in the total sum of **[PHP CURRENCY IN WORDS (IN FIGURES)]**, inclusive of all applicable taxes, hereinafter called the "Contract Price".

The terms and conditions of this Agreement are as follows:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents as required by the 2016 revised Implementing Rules and Regulations of Republic Act No. 9184 shall be deemed to form and be read and construed as integral part of this Agreement, viz
 - (a) General Conditions of the Contract (GCC);
 - (b) Special Conditions of the Contract (SCC);
 - (c) [Terms of Reference or Scope of Work or Technical Specifications-*Note: Choose applicable document*], [Schedule of Requirements- *Note: Include for Goods and Services*, Drawings/Plans and Bill of Quantities-*Note: Include for Civil Works*];
 - (d) Supplemental or Bid Bulletins, if any;
 - (e) [Supplier's or Contractor's or Consultant's Bid- *Note: Choose applicable bid*], including Eligibility requirements, Technical and Financial Proposals, and all other documents or statements submitted;

Bid form, including all the documents/statements contained in the Bidder's bidding envelopes, as annexed, and all other documents submitted (e.g., Bidder's response to request for clarifications

on the bid), including corrections to the bid, if any, resulting from the Procuring Entity's bid evaluation.

- (f) Procuring Entity's Notice of Award dated **[Month Day, Year]** and Bidder's conforme thereto;
- (g) Purchase Order No. **[2023XXXX-XXXX]** dated **[Month Day, Year]**;
- (h) Performance Security in the form of [Cash with Official Receipt No. _____ or Cashier's/Manager's Check No. _____ or Bank Draft/Guarantee or Irrevocable Letter of Credit or Surety Bond No. _____ -*Note: Choose applicable form of security*];
- (i) Other contract documents that may be required by existing laws and/or the Procuring Entity concerned in the PBDs. The [Supplier or Contractor or Consultant-*Note: Choose which is applicable*] agrees that additional contract documents or information prescribed by the GPPB that are subsequently required for submission after the contract execution, such as Notice to Proceed, Amendments to Order, Variation Orders, and Warranty Security, shall likewise form part of the Contract;

Provisions of the attachments shall be observed based on their order of presentation. In case of conflict between the GCCs, SCCs and the [Technical Specifications or Scope of Work or Terms of Reference-*Note: Choose which is applicable*] vis-à-vis the Bid of the [Supplier or Contractor or Consultant-*Note: Choose which is applicable*], the former shall prevail.

- 3. In consideration of the payments to be made by the Procuring Entity to the [Supplier or Contractor or Consultant-*Note: Choose which is applicable*] as hereinafter mentioned, the [Supplier or Contractor or Consultant-*Note: Choose which is applicable*] hereby covenants with the Procuring Entity to provide the [goods and/or services or execution and completion of such Works-*Note: Choose what is applicable*] and to remedy defects therein in conformity in all respects with the provisions of the Contract in accordance with its Bid.
- 4. The Procuring Entity hereby covenants to pay the [Supplier or Contractor or Consultant-*Note: Choose which is applicable*] in consideration of the provision of the [goods and/or services or execution and completion of such Works-*Note: Choose what is applicable*] and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the time and in the manner prescribed by the contract.
- 5. This Agreement shall be subject to pertinent budgeting, accounting, and auditing rules and regulations.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed in accordance with the laws of the Republic of the Philippines on this _____ day of _____ 2023 at the City of Manila.

[NAME OF SUPPLIER/CONTRACTOR/CONSULTANT]

LAND BANK OF THE PHILIPPINES

By:

By:

[SIGNATURE OVER PRINTED NAME]

[SIGNATURE OVER PRINTED NAME]

[Designation]

[Designation]

Date of Signing: _____

Date of Signing: _____

SIGNED IN THE PRESENCE OF:

Supplier

LBP

ACKNOWLEDGMENT

REPUBLIC OF THE PHILIPPINES)
CITY OF _____) S.S.

BEFORE ME, a Notary Public in and for the City of _____, personally came and appeared **[NAME OF AUTHORIZED REPRESENTATIVE]** with ID No. _____, in his capacity as [Designation] of **[NAME OF SUPPLIER]** known to me and to me known to be the same person who executed the foregoing instrument as his free and voluntary act and deed, and he acknowledged before me that he is acting as representative of said corporation and that he has the authority to sign in his capacity.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my notarial seal this _____ day of _____ 2023 at the City of _____.

Doc. No. _____;
Page No. _____;
Book No. _____;
Series of _____.

Form No. 6

Omnibus Sworn Statement

REPUBLIC OF THE PHILIPPINES)
CITY/MUNICIPALITY OF _____) S.S.

AFFIDAVIT

I, _____, of legal age, _____, _____, and residing at
(Name of Affiant) (Civil Status) (Nationality)
_____, after having been duly sworn in accordance with law,
(Address of Affiant)
do hereby depose and state that:

1. **Select one, delete the other:**

If a sole proprietorship: I am the sole proprietor or authorized representative of _____
(Name of Bidder)
with office address at _____;
(Address of Bidder)

If a partnership, corporation, cooperative, or joint venture: I am the duly authorized and designated
representative of _____ with office address at _____;
(Name of Bidder) (Address of Bidder)

2. **Select one, delete the other:**

If a sole proprietorship: As the owner and sole proprietor, or authorized representative of
_____ I have full power and authority to do, execute and perform any and all
acts
(Name of Bidder)

necessary to participate, submit the bid, and to sign and execute the ensuing contract for the Land Bank of the
Philippines, as shown in the attached duly notarized Special Power of Attorney;

If a partnership, corporation, cooperative, or joint venture: I am granted full power and authority to do, execute
and perform any and all acts necessary to participate, submit the bid, and to sign and execute the ensuing
contract for Land Bank of the Philippines, as shown in the attached [state title of attached document showing
proof of authorization (e.g., duly notarized Secretary's Certificate, Board/Partnership Resolution, or Special
Power of Attorney, whichever is applicable)];

3. _____ is not "blacklisted" or barred from bidding by the Government of the Philippines
(Name of Bidder)

or any of its agencies, offices, corporations, or Local Government Units, foreign government/foreign or
international financing institution whose blacklisting rules have been recognized by the Government Procurement
Policy Board, by itself or by relation, membership, association, affiliation, or controlling interest with another
blacklisted person or entity as defined and provided for in the Uniform Guidelines on Blacklisting;

4. Each of the documents submitted in satisfaction of the bidding requirements is an authentic copy of the original,
complete, and all statements and information provided therein are true and correct;

5. _____ is authorizing the President and CEO of Land Bank of the Philippines or its duly
(Name of Bidder)
authorized representative(s) to verify all the documents submitted;

6. **Select one, delete the rest:**

If a sole proprietorship: The owner or sole proprietor is not related by consanguinity or affinity up to the third level degree to the following LANDBANK officers, employees and consultants: 1) members of the Board of Directors; 2) President and CEO; 3) members of the Head Office Bids and Awards Committee (HOBAC); 4) HOBAC Secretariat; 5) members of the Technical Working Group, if applicable; 6) personnel of Procurement Department; 7) personnel of the implementing unit or the end-user unit; and 8) project consultants, if applicable;¹

If a partnership or cooperative: None of the officers, members, of _____ is related
(Name of Bidder)

by consanguinity or affinity up to the third civil degree, to the following LANDBANK officers, employees and consultants: 1) members of the Board of Directors; 2) President and CEO; 3) members of the Head Office Bids and Awards Committee (HOBAC); 4) HOBAC Secretariat; 5) members of the Technical Working Group, if applicable; 6) personnel of Procurement Department; 7) personnel of the implementing unit or the end-user unit; and 8) project consultants, if applicable;¹

If a corporation or joint venture: None of the officers, directors, controlling stockholders of _____ is related, by consanguinity or affinity up to the third civil degree,
(Name of Bidder)

to the following LANDBANK officers, employees and consultants: 1) members of the Board of Directors; 2) President and CEO; 3) members of the Head Office Bids and Awards Committee (HOBAC); 4) HOBAC Secretariat; 5) members of the Technical Working Group, if applicable; 6) personnel of Procurement Department; 7) personnel of the implementing unit or the end-user unit; and 8) project consultants, if applicable;¹

7. _____ has no unsatisfactory performance with its ongoing projects.
(Name of Bidder)

8. _____ complies with existing labor laws and standards; and
(Name of Bidder)

9. _____ is aware of and has undertaken the responsibilities as a Bidder in
(Name of Bidder)

compliance with the Philippine Bidding Documents, which includes:

- a) Carefully examine all of the Bidding Documents;
- b) Acknowledging all conditions, local or otherwise, affecting the implementation of the Contract;
- c) Making an estimate of the facilities available & needed for the contract to be bid, if any; and
- d) Inquiring or securing Supplemental/Bid Bulletin(s) issued for the [Name of the Project].

10. _____ did not give or pay directly or indirectly, any commission, amount, fee, or
(Name of Bidder)
any form of consideration, pecuniary or otherwise, to any person or official, personnel or representative of the government in relation to any procurement project or activity.

11. In case advance payment was made or given, failure to perform or deliver any of the obligations and undertakings in the contract shall be sufficient grounds to constitute criminal liability for Swindling (Estafa) or the commission of fraud with unfaithfulness or abuse of confidence through misappropriating or converting any payment received by a person or entity under an obligation involving the duty to deliver certain goods or services, to the prejudice of the public and the government of the Philippines pursuant to Article 315 of Act No. 3815 s. 1930, as amended, or the Revised Penal Code.

IN WITNESS WHEREOF, I have hereunto set my hand this ____ day of _____, 20____ at _____, Philippines.

[Insert NAME OF BIDDER OR ITS AUTHORIZED REPRESENTATIVE]
[Insert signatory's legal capacity]
Affiant

SUBSCRIBED AND SWORN to before me this ____ day of _____, in _____, Affiant/s is/are personally known to me and was/were identified by me through competent evidence of identity as defined in the 2004 Rules on Notarial Practice (A.M. No. 02-8-13-SC). Affiant/s exhibited to me his/her [insert type of government identification card used], with his/her photograph and signature appearing thereon, with no. _____ and his/her Community Tax Certificate No. _____ issued on ____ at _____.

Witness my hand and seal this ____ day of [month] [year].

Notary Public

Doc. No. _____;
Page No. _____;
Book No. _____;
S. of _____.

¹ The names of specific LANDBANK officers, employees and consultants being referred to are shown in Annexes G-1 to G-3 of the Omnibus Sworn Statement

Form No.7

SECRETARY'S CERTIFICATE

I, _____, of legal age, Filipino, with office address at _____, after being sworn to in accordance with law, do hereby certify that:

1. I am the incumbent and duly designated Corporate Secretary of _____, organized and existing in accordance with law, with principal office at the above-stated address;
2. As Corporate Secretary, I am the custodian of the corporate books and records, including the Minutes of Meetings and Resolutions of the Board of Directors;
3. The Board of Directors issued Board Resolution No. _____ on _____, to wit:

If only one person is the authorized signatory

"Resolved, that Mr./Ms. (Name and Position/Designation of Authorized Signatory) is our authorized signatory to represent our company, to sign and authenticate all the bidding documents for the [Name of Procurement Project] (and to sign the resulting contract – Note: Add this phrase if the authorized signatory to sign award documents is the same) by affixing his/her signature thereon as required in the Instructions to Bidders and with full power and authority to do, execute and perform all acts necessary".

If one or more persons, acting singly, are the authorized signatories:

"RESOLVED, that Messrs./Misses (Name and Position/Designation of Authorized Signatory) OR (Name and Position/Designation of Authorized Signatory) OR (Name and Position/Designation of Authorized Signatory) are our authorized signatories to represent our company, to sign and authenticate all the bidding documents for the [Name of Procurement Project] (and to sign the resulting contract – Note: Add this phrase if the authorized signatories to sign award documents are the same) by affixing his/her/their signature thereon as required in the Instructions to Bidders and with full power and authority to do, execute and perform all acts necessary".

The above-cited authorization has not been amended, modified and/or superseded and is therefore still in full force and effect.

4. This Certification is being issued to attest to the truth of the foregoing.

Signed this _____ in _____.

Corporate Secretary

SUBSCRIBED and SWORN to me before this _____ day of _____, in
_____, with competent IDs represented.

NOTARY PUBLIC

Doc. No. _____;
Page No. _____;
Book No. _____;
Series of _____.

Checklist of Bidding Documents for Procurement of Goods and Services

The documents for each component should be arranged as per this Checklist. Kindly provide guides or dividers with appropriate labels.

Eligibility and Technical Components (PDF File)

- ***The Eligibility and Technical Component shall contain documents sequentially arranged as follows:***

- **Eligibility Documents – Class “A”**

Legal Eligibility Documents

1. Valid PhilGEPS Registration Certificate (Platinum Membership) (all pages);

Technical Eligibility Documents

2. **Duly notarized Revised Secretary's Certificate attesting that the signatory is the duly authorized representative of the prospective bidder, and granted full power and authority to do, execute and perform any and all acts necessary and/or to represent the prospective bidder in the bidding, if the prospective bidder is a corporation, partnership, cooperative, or joint venture or Original Special Power of Attorney of all members of the joint venture giving full power and authority to its officer to sign the OSS and do acts to represent the Bidder. (sample form - Form No. 7).**
3. **Statement of the prospective bidder of all its ongoing government and private contracts, including contracts awarded but not yet started, if any, whether similar or not similar in nature and complexity to the contract to be bid, within the last five (5) years from the date of submission and receipt of bids. The statement shall include all information required in the sample form (Form No. 3).**
4. **Statement of the prospective bidder identifying its Single Largest Completed Contract (SLCC) similar to the contract to be bid within the relevant period as provided in the Bidding Documents. The statement shall include all information required in the sample form (Form No. 4).**

Financial Eligibility Documents

5. **The prospective bidder's audited financial statements, showing, among others, the prospective bidder's total and current assets and liabilities, stamped "received" by the BIR or its duly accredited and authorized institutions, for the preceding calendar year which should not be earlier than two (2) years from the date of bid submission.**

6. The prospective bidder's computation for its Net Financial Contracting Capacity (NFCC) following the sample form (Form No. 5), or in the case of Procurement of Goods, a committed Line of Credit from a Universal or Commercial Bank in lieu of its NFCC computation.

○ **Eligibility Documents – Class “B”**

7. Duly signed valid joint venture agreement (JVA), in case the joint venture is already in existence. In the absence of a JVA, duly notarized statements from all the potential joint venture partners stating that they will enter into and abide by the provisions of the JVA in the instance that the bid is successful shall be included in the bid. Failure to enter into a joint venture in the event of a contract award shall be ground for the forfeiture of the bid security. Each partner of the joint venture shall submit its legal eligibility documents. The submission of technical and financial eligibility documents by any of the joint venture partners constitutes compliance, provided, that the partner responsible to submit the NFCC shall likewise submit the statement of all its on-going contracts and Audited Financial Statements.
8. For foreign bidders claiming by reason of their country's extension of reciprocal rights to Filipinos, Certification from the relevant government office of their country stating that Filipinos are allowed to participate in government procurement activities for the same item or product.
9. Certification from the DTI if the Bidder claims preference as a Domestic Bidder.

○ **Technical Documents**

10. Bid Security (if in the form of a Surety Bond, submit also a certification issued by the Insurance Commission).
11. Section VI – Schedule of Requirements with signature of bidder's authorized representative.
12. Revised Section VII – Specifications with response on compliance and signature of bidder's authorized representative.
13. Duly notarized Revised Omnibus Sworn Statement (OSS) (sample form - Form No.6).

Note: During the opening of the first bid envelopes (Eligibility and Technical Component), only the above documents will be checked by the BAC if they are all present using a non-discretionary “pass/fail” criterion to determine each bidder's compliance with the documents required to be submitted for eligibility and the technical requirements.

- **Other Documents to Support Compliance with Technical Specifications [must be submitted inside the first bid envelope (Eligibility and Technical Component)]**
 - 14. **Duly filled-out Revised Terms of Reference signed by the authorized representative/s of the bidder.**
 - 15. Notarized Certification with reference to documents from the Securities and Exchange Commission as proof that bidder has at least ten (10) years of existence in the IT industry.
 - 16. Manufacturer's authorization or equivalent document confirming that the bidder is authorized to provide the brand being offered, including any warranty obligations and after sales support as may be required (sample form - Form No.9).
 - 17. Copy of Purchase Order or Contract (as reference) that the bidder have developed a managed cloud solution.
 - 18. Detailed Escalation Procedure and Support including contact numbers and email addresses.
 - 19. Certificate of Employment, Resume/Curriculum Vitae and Training/Seminar Certificates of at least five (5) local Information Technology Support Engineers, showing at least five (5) years work experience in handling the same product/services being procured or work experience in API or Microservices deployment.
 - 20. Certificate of Employment and Resume/Curriculum Vitae of the dedicated Project Manager, showing at least five (5) years work experience and handled at least one (1) Commercial or Universal bank and one (1) non-bank clients.
 - 21. List with Certificate of Satisfactory Services of at least two (2) installed base of the same brand being offered wherein one (1) is a Universal or Commercial Philippine Bank, with client name, contact person, complete address, contact number and email address
- **Post-Qualification Documents/Requirements – [The bidder may submit the following documents/requirements within five (5) calendar days after receipt of Notice of Post-Qualification]:**
 - 22. Business Tax Returns per Revenue Regulations 3-2005 (BIR No.2550 Q) VAT or Percentage Tax Returns for the last two (2) quarters filed manually or through EFPS.

23. Latest Income Tax Return filed manually or through EFPS.
24. Original copy of Bid Security (if in the form of a Surety Bond, submit also a certification issued by the Insurance Commission).
25. **Original copy of duly notarized Revised Omnibus Sworn Statement (OSS) (sample form - Form No.6).**
26. **Duly notarized Revised Secretary's Certificate designating the authorized signatory in the Agreement if the same is other than the bidder's authorized signatory in the bidding (sample form – Form No. 7).**

Financial Component (PDF File)

- ***The Financial Component shall contain documents sequentially arranged as follows:***

1. Duly filled out Bid Form signed by the Bidder's authorized representative (sample form - Form No.1).
2. Duly filled out Schedule of Prices signed by the Bidder's authorized representative (sample form - Form No.2).
3. Duly filled-out Bill of Quantities Forms signed by the Bidder's authorized representative (Annex E).

Note: The forms attached to the Bidding Documents may be reproduced or reformatted provided the information required in the original forms and other requirements like signatures, if applicable, are complied with in the submittal.

RESPONSES TO BIDDER'S QUERIES AND/OR SUGGESTIONS

DATE		June 20, 2023	
PROJECT IDENTIFICATION NO.		ITB-GS-20230529-01	
PROJECT NAME		Three (3) Years Subscription for Standard Application Programming Interface (API) Management Platform	
PROPOSER UNIT/TECHNICAL WORKING GROUP		Network Operations Department	
ITEM NO.	PORTION OF BIDDING DOCUMENTS	QUERIES AND/OR SUGGESTIONS	LANDBANK's RESPONSES
	<p>On General Requirements of the TOR:</p> <p>The proposed API Management Platform product must have a customer based from Fortune Global 500 companies, with the following industries:</p> <ol style="list-style-type: none"> 1. Retailers 2. Healthcares 3. Financial Services Companies 4. Telecom Providers 5. Media Companies <p>Must be supported with the customer list that belongs to the Fortune Global 500 companies</p>	<p>On General Requirements, with regards to Fortune 500 clients</p> <ol style="list-style-type: none"> a. Is it acceptable to use the principal's/ solutions provider's Fortune 500 client references, instead of the local bidder? b. Will articles / web publications suffice as proof of client reference for the proposed solution? 	<ol style="list-style-type: none"> a. The Fortune Global 500 companies referred to in the TOR are not client references of the local bidder, but client reference of the proposed API Management Platform solution. b. Prospective bidders may use articles / web publications as proof of client reference for the proposed solution.
	<p>On Architecture of the TOR:</p> <p>The proposed API Management Gateway must support SaaS, customer-managed, and hybrid deployments.</p>	<p>With regards to deployment, could LBP clarify their preferred deployment mode? Will it be fully SaaS or on premise?</p>	<p>Based on the TOR, the proposed API Management Gateway must support either SaaS, customer-managed, or hybrid deployments. For faster delivery of service, the preferred model is thru SaaS.</p>
	<p>On Gateway of the TOR</p> <p>The API Management Gateway Platform should support a minimum of 180M API Calls Per Year</p>	<p>On API Calls, it was stated on the TOR that the requirement is 180M API Calls per year. Could the API Calls for the year be distributed monthly? (i.e. 15M API Calls per month over 12 months)</p>	<p>Based on the requirement, the proposed API Management Platform must support a minimum of 180M API Calls per year, regardless of distribution within the year.</p>

ANNEX #1

	<p>On Vendor Requirements of the TOR</p> <p>The vendor must have at least five (5) local Information Technology (IT) support engineers to support the installations, configurations and 24x7 uptime services within the warranty period. Must submit Certificate of Employment and Resume/Curriculum Vitae and Training/Seminar Certificates showing at least five (5) years work experience in handling the same product/services being procured or work experience in API or Microservices deployment</p>	<p>On Technical Personnel, could we request for leeway on the years of experience of the developers / support personnel if they have relevant certification, say two (2) years?</p>	<p>TOR shall be revised</p> <p>The vendor must have at least five (5) local Information Technology (IT) support engineers to support the installations, configurations and 24x7 uptime services within the warranty period. Must submit Certificate of Employment and Resume/ Curriculum Vitae and Training/ Seminar Certificates showing at least five (5) years work experience in handling Managed Cloud Solutions, API or Microservices implementation.</p>
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ANNEX H-2

RESPONSES TO BIDDER'S QUERIES AND/OR SUGGESTIONS

DATE	June 20, 2023
PROJECT IDENTIFICATION NO.	ITB-GS-20230529-01
PROJECT NAME	Three (3) Years Subscription for Standard Application Programming Interface (API) Management Platform
PROPOSER UNIT/TECHNICAL WORKING GROUP	Network Operations Department

ITEM NO.	PORTION OF BIDDING DOCUMENTS	QUERIES AND/OR SUGGESTIONS	LANDBANK's RESPONSES
	<p>Terms of Reference – Vendor Requirements:</p> <p>The vendor must have deployed a managed cloud solution at scale and was recognized by a global market insight company. Must provide proof of award.</p> <p>The vendor must have at least five (5) local Information Technology (IT) support engineers to support the installations, configurations and 24x7 uptime services within the warranty period. Must submit Certificate of Employment and Resume/Curriculum Vitae and Training/Seminar Certificates showing at least five (5) years work experience in handling the same product/services being procured or work experience in API or Microservices deployment.</p> <p>The vendor must have a dedicated Project Manager (PM) to oversee the project. Certificate of Employment and Resume/Curriculum Vitae of the dedicated PM must be provided, showing at least five (5) years work experience and handled at least one (1) Commercial or Universal bank and one (1) non-bank client.</p> <p>The vendor must have a local helpdesk to provide 24x7 technical assistance. Must provide detailed escalation procedure and support</p>	<p>With regards to this bidding, we would like to ask for below list, can we pass the documents coming from the principal/product? This is because the solution we are going to carry is just new.</p> <ul style="list-style-type: none"> Statement of the prospective bidder identifying its Single Largest Completed Contract (SLCC) similar to the contract to be bid within the relevant period as provided in the Bidding Documents. The statement shall include all information required in the sample form (Form No. 4). Copy of Purchase Order or Contract (as reference) that the bidder have developed a managed cloud solution. List with Certificate of Satisfactory Services of at least two (2) installed base of the same brand being offered wherein one (1) is a Universal or Commercial Philippine Bank, with client name, contact person, complete address, contact number and email address 	<p>The documents to be submitted by the vendors/suppliers shall be based on the following;</p> <ul style="list-style-type: none"> Single Largest Completed Contract by the prospective bidder similar or related to the contract to be bid within the relevant period. Copy of Purchase Order or Contract for similar or related contract from the prospective bidder (as reference) that the bidder has deployed or implemented managed cloud solution. List of Certificate of Satisfactory Services for the prospective bidder from at least two (2) installed base of Cloud or API / API Security or Microservices wherein one (1) is a Universal or Commercial Philippine Bank, with client name, contact person, complete address, contact number and email address

ANNEX H-3

	<p>including contract number and email addresses.</p> <p>The supplier must submit list with Certificate of Satisfactory Performance from at least two (2) installed base of the same brand being offered wherein one (1) is a Universal or Commercial Philippine Bank, with client name, contact person, address, telephone number and email address.</p>		
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ANNEX-H-4

RESPONSES TO BIDDER'S QUERIES AND/OR SUGGESTIONS

DATE	June 20, 2023
PROJECT IDENTIFICATION NO.	ITB-GS-20230529-01
PROJECT NAME	Three (3) Years Subscription for Standard Application Programming Interface (API) Management Platform
PROPOSER UNIT/TECHNICAL WORKING GROUP	Network Operations Department

ITEM NO.	PORTION OF BIDDING DOCUMENTS	QUERIES AND/OR SUGGESTIONS	LANDBANK's RESPONSES
	<p>Checklist item #17:</p> <p>Copy of purchase order or contract (as reference) that the bidder have "developed" a managed cloud solution</p>	<p>As per the Checklist the term/word used is "developed" but on the Vendor Requirements the term/word used is "deployed". May we request to revise the checklist and use the term/word "deployed or implemented".</p>	<p>Updated TOR:</p> <p>The vendor must have deployed / implemented a managed cloud solution at scale and was recognized by a global market insight company. Must provide proof of award.</p>
	<p>Certificate of Employment, Resume/Curriculum Vitae and Training/Seminar Certificates of at least five (5) local Information Technology Support Engineers, showing at least five (5) years work experience in handling the same product/services being procured or work experience in API or Microservice deployment.</p>	<p>For the five (5) years work experience in handling the same products/services, we would like to request and appeal to remove the "same brand". We would like to request and for your kind consideration that the requirements would be on the experience of API or Microservices deployment</p>	<p>Updated TOR:</p> <p>The vendor must have at least five (5) local Information Technology (IT) support engineers to support the installations, configurations and 24x7 uptime services within the warranty period. Must submit Certificate of Employment, Resume/Curriculum Vitae and Training/Seminar Certificates showing at least five (5) years work experience in handling API or Microservice implementation.</p>
	<p>Checklist of Requirements</p> <p>Statement of the prospective bidder identifying its Single Largest Completed Contract (SLCC) similar to the contract to be bid within the relevant period as provided in the Bidding Documents. The statement shall include all information required in the sample form (Form No. 4)</p>		<p>Please refer to ITB Clause 5.3 of Bidding Document - Bid Data Sheet</p>

ANNEX H-5

	<p>List with Certificate of Satisfactory Services of at least two (2) installed base of the same brand being offered wherein one (1) is a Universal or Commercial Philippine Bank, with client name, contact person, complete address, contact number and email address</p>	<p>For the two (2) installed based, may we request that the certificate of satisfactory services to be Cloud or API Security</p>	<p>Updated TOR:</p> <p>The supplier must submit list with Certificate of Satisfactory Performance from at least two (2) installed base of the Cloud or API/API Security or Microservices wherein one (1) is a Universal or Commercial Philippine Bank, with client name, contact person, address, telephone number and email address.</p>
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ANNEX H-6